

## VA FAQs

Q: I've received an acknowledgement request, what am I confirming?

A: Acknowledging your enrollment, based on the email sent from our institution. It is confirming that you do indeed plan to attend your upcoming courses next semester.

Q: What steps do I need to take to acknowledge?

A: Click on the "Acknowledge" button.

Q: Who is my internal contact?

A: The Campus Director of Academic Affairs is the point of contact, which can help guide you to Academics, Financial Aid, and more.

Q: I am not Utilizing any VA benefits; do I still need to acknowledge?

A: No, you are not required to acknowledge if you are not utilizing any VA benefits.

Q: When should I expect to receive my internal acknowledgement?

A: You can expect to receive your emailed acknowledgement confirmation request approximately mid-semester, excluding your final semester prior to graduation.

Q: What is my In-seat expectation?

A: You must physically go to the campus to attend the designated-on campus session.

Q: When will I know which day, I need to be on campus each term to complete my In-seat expectation for that term?

A: Week 2 of the prior term through the student portal. Academic >Your Class Schedule > Choose upcoming term > Hover over each day for expectations. Week 4 of the prior term, in each course located in the Canvas platform.

Q: Can I acknowledge ahead of time, so I do not miss it?

A: No, the acknowledgment form will be emailed approximately mid-semester, excluding your final semester prior to graduation.

Q: When does this all start?

A: Week 2 of the prior term through the student portal. Academic >Your Class Schedule > Choose upcoming term > Hover over each day for expectations. Week 4 of the prior term, in each course located in the Canvas platform.

Q: Do I need to submit any paperwork regarding this verification?

A: No.

Q: Do I need to contact the VA to do anything with this?

A: No.

Q: What will the email look like, so I know what to look for?

A:

Dear Student,

It is important that the University confirm your acceptance of your enrollment for the upcoming semester, if you have questions or concerns please contact the university as soon as possible.

Please confirm by clicking accept here:

By accepting above, I acknowledge that:

- I must complete the necessary VA Enrollment Forms.
- I understand enrollment will only be certified for courses required on my degree plan. I will not receive VA Educational benefits for repeat courses unless the first attempt resulted in a failing grade or withdrawal.
- I understand the VA will hold me responsible for any overpayment of my educational benefits as a result of dropping courses, non - attendance, withdrawing from ECPI, etc.
- I am responsible for paying any remaining balances on my account that are not covered by my VA Educational benefits.
- I understand benefit payments are always paid one month in arrears. Initial payment of benefits may be delayed at the Regional VA Processing Office due to workload.
- I authorize the release of all academic records and information by ECPI to the Veterans Administration.
- I am aware of my enrollment in my program of study and understand the requirements for my degree plan.

Q: Is this the same thing as the new VA requirement to verify my attendance every month?

A: No, this is a different requirement. The requirement to verify your enrollment with the VA will start in January 2022 and will require you to text, call, or email the VA each month to let them know you are attending classes so you can continue to receive your housing allowance.

Q: How do I know that my verification went through? Will I get a follow up email confirming that?

A: No, but a follow-up email will be sent, if the acknowledgement request has not been completed.

Q: I do not think the link worked, what should I do?

A: Please contact your Campus Director of Academics Affairs.

Q: I just got the email to confirm my enrollment. I followed the link and completed the confirmation. In the email it says, "I must complete the necessary VA Enrollment Forms." Does the school do this or is there something I must do?

A: You should have already applied to use your benefits.

Q: I am active duty and using Tuition Assistance, will this impact me?

A: No, if you are not using GI Bill benefits, you are not impacted by this.

Q: What if I miss the required-on campus day? Will there be the possibility of a make-up?

A: Unfortunately, there are no make-up on campus days. However, there may be an opportunity to attend on campus if another on-campus day is scheduled for that course; also, there may be an opportunity to attend an on-campus day in your other course(s), if you are taking a full-time load and your other course(s) is not online.